



Terms & Conditions of Sale

1. Payment terms are strictly 50% with order, balance due prior to installation. Supply only jobs will require the balance payable prior to delivery.
2. Quotations are valid for 30 days from quote date.
3. Quotation offer is SUBJECT TO SITE SURVEY.
4. No order will be processed without deposit payment.
5. All products will remain the property of Bison Inc. Ltd. until paid for in full.
6. Installations will be carried out during normal working hours (7.30am – 4pm) unless agreed otherwise.
7. Whilst every care will be taken when removing old materials, Bison will only be responsible for the making good of the external unless agreed otherwise.
8. Every installation of new window(s) or door(s) will be guaranteed against defective materials or workmanship as per the manufacturers guarantees under normal use and reasonable maintenance, which includes the regular oiling of all moving parts and cleaning of finishes.
9. In a small number of cases, a slightly 'out of square' condition of an existing opening is apparent only when a door is setup in that opening. In such cases our fitter will install the door to operate as efficiently as possible within that opening.
10. Any expense incurred by Bison due to delays on site caused by others will be charged as an extra over the agreed price.
11. Please refer to Glass & Glazing Federation (GGF) guidelines (available from <http://www.bisondoors.co.uk/pagename>) for inspection and clarity of glazing definitions.
12. By submitting your deposit payment you are agreeing to our Terms & Conditions of sale and also GGF guidelines regarding glass standards.